

ANNUAL REPORT

2024



STAR of TEXAS
CREDIT UNION

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Agenda

Tuesday, April 29, 2025

- Welcome & Call to Order
- Declaration of Quorum
- Appoint Recording Secretary
- Approval of Minutes of 72nd Annual Meeting – April 25, 2024
- Board of Directors Report
- Treasurer Report
- Audit & Exam Report
- President & CEO Report
- Nominating Committee Report
- Board of Directors Election & Voting Procedures
- Prize & Raffle Drawings
- Election Results
- Adjournment



Our Story

Since 1952, Star of Texas Credit Union has been a trusted, member-owned cooperative dedicated to serving the underserved. As a Certified Community Development Financial Institution (CDFI), we empower underbanked and low-income individuals through accessible, responsible financial services that promote savings, credit education, and long-term stability.

Originally chartered to serve Texas Workforce Commission employees and their families, we’ve since expanded to welcome anyone who lives, works, worships, or attends school in Travis County. We proudly continue to serve TWC employees while expanding our outreach to the Hispanic and underserved communities across Austin.

As a premier mortgage lender in Austin, Texas, we are committed to helping members achieve homeownership—including through our specialized ITIN and non-traditional lending programs—opening doors for those with dreams to get ahead.

Our mission is rooted in equity and opportunity, supporting our members on the path to financial self-sufficiency.

Together Making it Possible is more than a motto—it’s a promise we live by every day.



David Van Buskirk,
President/CEO



We remain committed to support your financial well-being by offering affordable mortgage, real estate, and investment property loans; encouraging healthy saving habits; providing personal credit counseling; and helping members break patterns like overspending or relying on high-interest credit—all with the service and care you deserve.

As we reflect on 2024, we recognize it was a year marked by more than just economic strain. Inflation, rising costs, and political uncertainty—especially around immigration reform—created real and personal challenges for many in our community. For members with ITIN status, those challenges often came with fear and confusion.

At Star of Texas, we responded with clarity and compassion, leaning into our mission as a financial cooperative that stands with those who might otherwise be overlooked. While loan demand slowed across the industry, we used that time to reinvest in what matters most—our members.

We expanded our digital services, launching Apple Pay and Google Pay for debit and credit cards, and introduced our new Chat-to-Text feature for quick and convenient support. We also deepened our commitment to financial education through several hosted workshops on homebuying, budgeting, credit, and youth savings—empowering our members with tools to make informed, confident decisions.

As we turn toward 2025, our theme **Moving Forward. Giving Back** reflects more than a vision—it reflects our promise to you.

A key part of that promise is the launch of our **Star Power Annual Bonus** in 2025. This new member annual bonus program will return a portion of our earnings back to you in the form of a dividend bonus and loan rebates—based on your engagement through deposits and loans. The more you participate, the more you'll receive! Payouts for 2025 activity will be deposited in January 2026.

We've also lowered several account-related fees and continue to offer one of Austin's most competitive High-Yield Checking Accounts—earning 4% APY with simple monthly requirements, and remaining completely free even if those requirements aren't met.

Beyond financial services, we remained committed to our broader mission—supporting families, giving back to local organizations, and serving those facing hardships.

As we step into 2025, we do so with gratitude, purpose, and deep appreciation for you—our members.

Thank you for your continued trust and for being part of our story.

BOARD OF DIRECTORS REPORT

Youssef Lahlou, Board Chair

As Chair of the Board, it's my honor to share a brief reflection on the past year at Star of Texas. While 2024 brought economic uncertainty—high interest rates and rising costs that impacted many—we remained focused on what matters most: serving our members with strength, care, and resilience.

Thanks to sound financial management and our dedicated team, Star of Texas stands on solid ground. Our capital ratio is a strong 19%—well above the 12.5% peer average—and our total assets are \$63.7 million. We also saw a modest membership gain of 38 new members, even after cleaning up inactive accounts. Income rose significantly, up \$724,000 or 57% from 2023, positioning us well for continued profitability in 2025.

In keeping with our commitment to thoughtful governance and long-term planning, I'm pleased to share that the Board of Directors recently passed a resolution to amend our bylaws (Chapter V, Section 5.01), allowing flexibility to increase the size of the Board to seven members or decrease back to five, with a two-thirds majority vote.

This change—approved by the Texas Credit Union Department Commissioner, Mr. Riepen, on April 3, 2025—gives us room to grow and adapt as needed, while encouraging broader participation, diversity, and representation on the Board.

Today, each of you also plays a vital role in shaping the future of Star of Texas. In just a few moments, you'll have the opportunity to vote in our annual election. This reflects one of the most important principles of the credit union movement: democratic participation. No matter what your account balance, every member has an equal voice and vote. This "one member, one vote" structure ensures that your input helps determine the direction of your credit union.

Looking ahead, our theme "**Giving Back. Moving Forward.**" captures our focus for 2025: rewarding your loyalty and delivering greater value through innovative, member-focused products and services.

On behalf of the entire Board, thank you for your trust and support. We're honored to serve you.

**WE REMAINED FOCUSED
ON WHAT MATTERS MOST:
SERVING OUR MEMBERS
WITH STRENGTH, CARE,
AND RESILIENCE.**

72ND ANNUAL MEETING MINUTES

April 25, 2024

The 72nd Annual Membership Meeting of Star of Texas Credit Union was held virtually via Zoom on Thursday, April 25, 2024. Chairwoman of the Board, Julie Galarraga, called the meeting to order at 6:10 p.m. Board members in attendance included Julie Galarraga, Youssef Lahlou, Gonzalo Angel-Candia, Manuel Rodriguez, and Juan Estrada (Interim Director). A total of 34 members joined via Zoom and 18 attended in person, establishing a quorum for the meeting. Ms. Galarraga appointed Ms. Sherry Han to serve as the Recording Secretary for the meeting.

Manuel Rodriguez presented the minutes from the 71st Annual Meeting. A motion to approve the minutes and dispense with their reading was made by Jo Raby and seconded by Matthew Rodriguez. The motion carried.

Following the approval of the previous minutes, Chairwoman Galarraga thanked members for their participation and introduced the current 2024 Board of Directors. She delivered the Chairwoman's Report, summarizing key accomplishments and challenges faced by the credit union in 2023, and highlighted initiatives members can look forward to in 2024.

Julie Galarraga then introduced Board Treasurer Youssef Lahlou, who presented the 2023 Annual

Financial Condition Report. Mr. Lahlou reported that the credit union remained strong and secure throughout the year. Notable financial highlights included a 4% loan growth, totaling \$1.7 million, while deposits decreased by \$936,000 as members adjusted their investments and debts. Despite this, the credit union remains liquid and well-capitalized with total assets exceeding \$61 million. A motion to accept the financial report was made by Matthew Rodriguez, seconded by Brian Voigt, and approved by the membership.

Mr. Lahlou then introduced Chief Operating Officer Juanita Sanchez to deliver the Audit and Examination Report. Ms. Sanchez reported that the Annual State Examination was conducted in December 2023, covering the period ending September 30, 2023.

The examination determined that the credit union is both financially and operationally sound. A comprehensive annual audit is scheduled for May 2024, covering the 12-month period ending December 31, 2023. This audit will be conducted by Cornerstone Resources in compliance with Section 715.7(C) of the NCUA Rules and Regulations, with any additional procedures deemed necessary. The next audit is scheduled for the period ending December 31, 2024.

Following the audit report, Ms. Sanchez introduced CEO David Van Buskirk. Mr. Van Buskirk greeted the members, introduced the credit union staff and Executive Management Team, and expressed gratitude for the members' ongoing support. In his CEO Report, he provided a recap of the credit union's achievements and challenges in 2023. A significant highlight included the awarding of \$3.7 million in grant funds through the CDFI program, which will be used to support underserved communities. He expressed appreciation to all members for choosing Star of Texas as their financial partner. He also recognized members celebrating their 5- and 10-year anniversaries and invited them to visit the credit union to receive a small gift in appreciation of their loyalty.

Mr. Van Buskirk then introduced Robert Coronado, Chairperson of the Nominating Committee. Mr. Coronado, along with committee members Ruby Segura and Frances Laurel, presented the nomination of Juan Estrada for a three-year term on the Board of Directors. Mr. Estrada met all qualifications under the credit union's bylaws and is a member in good standing. Mr. Coronado noted that no other applications were received by the March 15, 2024 deadline, following the official Call for Candidacy that was posted on February 20 via the website, lobby postings, and mobile channels. The Nominating Committee convened on March 20 to confirm the nomination. Mr. Coronado thanked his fellow committee members for their service and opened the floor for a motion to elect Mr. Estrada to the Board.

Brian Voigt made the motion, which was seconded by Kasben Harris. The motion carried, and CEO David Van Buskirk congratulated Mr. Estrada and thanked him for his willingness to serve.

After the election, Ms. Juanita Sanchez conducted a drawing for sixteen cash prizes totaling \$600. Winners of \$50 included Barbara Keyes, Laurie Logan, Zane Voigt, Kasben Harris, Jose Pantaleon, Juan Molina, Kanetha Robinson, Jorge Grimaldi, Isabella Grimaldi, Glenda Voigt, Ruby Budzinsky, Sebastian Roman, and Sukey Parra. Winners of \$100 prizes included Mary Davila, Ida Morale, and Jeremy Morelos. Ms. Sanchez congratulated all the winners.

Mr. Van Buskirk then opened the floor for discussion of old and new business. During this time, member Ms. Fisher inquired about custom debit card designs. Mr. Van Buskirk responded that a new debit card design was rolled out the previous year, but custom card designs are not currently available. Member Ms. Garcia requested a Spanish summary of the meeting, to which Mr. Van Buskirk replied that the Annual Report is available in Spanish.

Chairwoman Galarraga thanked all members once again for attending and participating in the 72nd Annual Meeting. With no further business to discuss, the meeting was adjourned at 6:49 p.m., following a motion by Ruby Budzinsky and a second by Sarah Vitek.

THE HIGHLIGHTS

- ★ 52 members in attendance
- ★ 4% loan growth in 2023
- ★ \$3.7 million in grant funds received
- ★ Juan Estrada elected to Board
- ★ Cash prizes awarded to members

TREASURER REPORT

Manuel Rodriguez, Treasurer

64M

TOTAL ASSETS

3%

ASSET GROWTH

\$1.9M

NET INCOME

The Financial Condition Report you have before you indicate that Star of Texas continues to be a secure and liquid organization with total assets just under \$64 million dollars, representing asset growth of just over 3% from prior year.

The year 2024 brought on economic challenges with high interest rates and inflation, but strong labor and housing markets in Austin helped insulate us. While high rates slowed loan demand, our liquidity stabilized and improved. Despite the environment, we continued lending to our members and saw growth in auto and consumer loans, even as the housing market remained sluggish.

Items of interest in this year's report include annualized growth in loans of just over \$1 million, representing a modest 2.2% growth over 2023. Deposits grew by \$2.3 million as members re-balanced investments and debt. Membership also grew by a modest 1.4% over 2023. All things considered, Star of Texas remains well-capitalized and closed the year with net income of \$1.9 million dollars.

In summary, the financial condition of your credit union continues to be positive and strong. With many challenges and opportunities that lie ahead, your Board of Directors will continue striving and evolving to meet your needs and expectations in a financially responsible manner in 2025 and beyond.

“THE FINANCIAL CONDITION OF YOUR CREDIT UNION CONTINUES TO BE POSITIVE AND STRONG.”



EXAM & AUDIT REPORT

Julie Galarraga, Vice Chair

As the member's representative, the Board of Directors in accordance with the Texas Finance Code, had the Annual State Examination performed in December 2024 for the period ending September 30, 2024. It was determined and recorded that the Credit Union is operating in "a financially and operationally sound manner." In addition to this, a comprehensive annual audit was recently scheduled and performed

by Cornerstone Resources in March 2025 effective for the 9-month period ending December 31, 2024. The work was performed in accordance with requirements set forth in Section § 715.7(c) of the NCUA Rules and Regulations and included any additional procedures deemed necessary. The next scheduled audit will be set for the period ending December 31, 2025.

STATEMENT OF INCOME & EXPENSE — DECEMBER 31, 2024

INCOME	
Loans	\$3,223,409
Investments	\$622,088
Fee & Other Misc. Income	\$1,212,669
TOTAL INCOME	\$5,058,167
OPERATING EXPENSES	
Compensations & Benefits	\$1,061,163
Travel and Conference	\$7,200
Office Occupancy	\$116,047
Office Operations	\$216,536
Educational & Promotional	\$92,234
Donations	\$2,400
Loan Servicing	\$129,661
Professional and Outside Services	\$420,904
Operating Fees	\$11,691
Interest on Borrowed Money	\$0
Provision for Loan Losses	\$71,584
Other Expenses	\$12,873
Dividends	\$927,692
Gain (Loss) on Sale of Assets	\$-
Non-Operating Expenses	\$-
TOTAL OPERATING EXPENSES	\$3,069,986
NET INCOME	\$1,988,181

STATEMENT OF INCOME & EXPENSE, CONTINUED

ASSETS	
Loans (Less Allow for Losses)	\$49,843,193
Loan- Repo Assets	\$26,043
Cash	\$3,729,190
Bank Certificates (Investment)	\$8,444,000
FNMA Mortgage Back Security (Investment)*	\$2,083
FHLB Capital Stock	\$25,600
Catalyst Corp. Perpetual Cont. Capital	\$38,942
NCUSIF Deposit	\$465,339
Fixed Assets	\$604,619
Other Assets	\$517,459
TOTAL ASSETS	\$63,696,469
LIABILITIES & EQUITY	
Accounts Payable	\$519,616
Dividends Payable	\$-
Unearned Grant Revenue	\$-
Other Liabilities	\$320,701
MEMBER EQUITY	
Shares	\$14,667,105
Money Market	\$7,314,520
Checking	\$10,560,432
Certificates	\$17,188,899
IRAs	\$520,321
Other Deposits	\$2,140
RESERVES & UNDIVIDED EARNINGS	
Regular Reserves	\$722,993
Contingency Reserve	\$496,596
Undivided Earnings	\$11,383,147
TOTAL LIABILITIES & EQUITY	\$63,696,469

NOMINATING COMMITTEE REPORT

Robert Coronado, Chair

In accordance with the Credit Union Bylaws, the Board of Directors appoints a Nominating Committee each year to review and evaluate candidates seeking election or re-election to the Board. This process ensures that all nominees are qualified and committed to serving the best interests of our membership.

Following a recent amendment to the Bylaws—approved by the Credit Union Department State Commissioner on April 3, 2025—the Board may now consist of either five (5) or seven (7) members. The Board has elected to expand to seven (7) members, creating four (4) open seats in this year’s election.

The Call for Candidacy was published on March 3, 2025, with an application deadline of March 21, 2025. Notices were shared through our branch lobby, website, email, and mobile app. The Nominating



Committee met on March 27, 2025, to review all submissions.

If all nominees are elected, the Board will increase to seven (7) members, each serving staggered terms in accordance with our Bylaws.

I would like to extend my sincere thanks to fellow committee members Ruby Segura and Anthony Chapa—both former Board Directors and current members—for their dedication and thoughtful contributions throughout this process.

Finally, thank you to you, our valued members, for your ongoing support, engagement, and commitment to the future of your Star of Texas Credit Union. Your participation in this democratic process is essential to the continued strength and success of our cooperative.



Nominees for re-election (3-year term)



Mr. Youssef Lahlou,
Chair (Incumbent)



Ms. Julie Galarraga,
Vice Chair (Incumbent)

New nominees (2-year term)



Mr. Oscar Dominguez
(Member since 2023)



Mr. John Contreras
(Member since 2015)

Access Over 250 Free ATMs Across Central Texas

As a member of Star of Texas Credit Union, you can enjoy surcharge-free access to more than 250 ATMs through the Alliance of Austin Credit Unions. This collaborative network of local credit unions ensures that you can conveniently access your funds without incurring ATM fees!

To locate a free ATM near you, visit:
www.freeCUatms.org

Community Development Financial Institution

Star of Texas Credit Union is a certified Community Development Financial Institution (CDFI), committed to providing accessible and affordable financial services to underserved and low-income communities in Austin and beyond.

Learn More!
www.cdfifund.gov

CO-OP Shared Branching Access

Enjoy nationwide access to over 5,000 CO-OP Shared Branch locations, where you can perform financial transactions just like you would at Star of Texas! To find a location near you, visit www.sharedbranching.org or download the free CO-OP Shared Branch app.

Juntos Avanzamos-designated

We are a Juntos Avanzamos-designated Credit Union, recognized by Inclusiv, a 501(c)(3) nonprofit organization that serves as a Community Development Financial Institution (CDFI) intermediary. Both the Juntos Avanzamos designation and Inclusiv’s initiatives aim to advance financial inclusion, particularly for underserved and minority communities in the U.S., by supporting credit unions and community development financial institutions.

Learn More!
www.inclusiv.org
www.juntosavanzamos.org

☎ 512-458-8253

☎ Toll Free #: 1-800-258-3228

✉ memberservice@staroftexascu.org

💬 Text us!: (512) 859-5701

24/7 Automated Phone Banking: 833-328-0162

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Austin, TX 78752

HOURS OF OPERATION

Monday-Friday

Drive Thru 8:30am-6pm

Lobby 9am-5pm

Saturday 9am-1pm

STAR of TEXAS
CREDIT UNION

“Together Making it Possible” since 1952